

# House Fire Checklist ✓

Whether your home or business has had a fire, it's nearly impossible to know what to do next.

This checklist will help guide you in the right direction during this difficult time.

## What to do after a fire ✓

- Call your homeowners insurance company to start the claims process.
- Find out when it's safe to go back into the property by asking the fire department official.
- Contact family members and loved ones to inform them of the accident and let them know your condition.
- Call Stover's Restoration, your local emergency restoration provider for water damage removal and debris cleanup.
  - Drying your home, if wet, is very important too.
- Call all utility service providers to inform them of the situation and discuss emergency shut-off.
- When reviewing the fire report, be sure to ask questions and get a copy of the report.
- Take photos and detailed notes of the damages.
- Retrieve valuable belongings and heirlooms before leaving the property (jewelry, weapons etc...).
- Make sure you have somewhere to stay.
- Be sure to notify your local police department that your home will be vacant.
- Contact your children's school, post office and loan companies to inform them of the fire.

Replacing Valuable Documents and Records  
You will want to replace many of the following documents if they were destroyed or lost in the fire:

- Driver's license, auto registration.
- Bankbooks (checking, savings, etc.).
- Insurance policies.
- Military discharge papers.
- Passports.
- Birth, death and marriage certificates.
- Divorce papers.
- Social Security or Medicare cards.
- Credit cards.
- Titles to deeds.
- Stocks and bonds.
- Wills.
- Medical records.
- Warranties.
- Income tax records.
- Citizenship papers.
- Prepaid burial contract.
- Animal registration papers.
- Mortgage papers

When you work with Stover's, you are working with some of the best trained technicians in the industry. Our promise to you is to do the job right and to use the correct tools to make sure your life can return to normal as quickly as possible.

