



## **Stover's Restoration's COVID19 Protocol**

### **What are we doing to protect you, your family and our staff**

Since we are a service provider that goes into homes and businesses, we are taking steps to make sure our customers and employees are safe during this time.

Our staff and technicians have been practicing social distancing, avoiding travel, and limiting excess/unnecessary exposure to the community (going out to eat, going to the gym, social gatherings, etc). We are taking precautions to stay healthy to assist you if you need emergency restoration services.

We will be interviewing our customers at the initial call and subsequent appointment afterwards. The objective will be to identify their health conditions for the protection of our employees.

Before our technicians are dispatched to your home or business, we are asking the following:

In the last month...

1. Have you, or a member in your home had CLOSE CONTACT with a person known to have, or is under investigation for COVID19?
2. OR have you, or a member in your home had any travel in the last 14 days?
3. Do you or a member in your home currently have: fever, cough, shortness of breath or labored breathing?

Once we have been contracted to do work, our technicians have been briefed to clean all touch points when entering and exiting the location of restoration.

Do not be alarmed if we are frequently washing our hands or wearing latex gloves while on site. We are doing this to keep the workspace clean and sanitized.

Our services are limited to the counties that are around us. We will continue to monitor the affected areas to determine the amount of risk for our employees.

Our office staff works in locations where we have less than 10 people, at any given time. Social distancing is easy to accomplish in our facility. We will continue to have good hygiene practices and social distancing.

We will continue to assess the situation daily and weekly to determine the best method of communication moving forward.

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